

# City of Bellevue Trash & Recycling Program







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# **Customer Service Information**

Papillion Sanitation is the contracted hauler for the City of Bellevue. Your satisfaction is very important to us. The Papillion Sanitation customer service team is available to assist you with any questions or service needs.

They can be reached at **402-346-7800** or **OLPPapillion@WasteConnections.com.** 

Papillion Sanitation's office hours are **Monday-Friday 8:00 a.m. to 5:00 p.m.** 



# **Cart Placement & General Information**



All landfilled trash, recycling and compostable yard waste must be placed at curbside. **Trucks will no longer be able to service alley pickups.** 

Carts should be placed at the curb the night before or by 7:00 a.m. on your service day.

Carts should be placed with the lid opening toward the street. Lids on all carts must be completely closed to prevent items from falling or blowing out of the cart.

Carts should be kept four feet away from any poles and/or mailboxes and spaced two feet away from your other carts.



## **Holidays & Weather-Related Delays**

When the following holidays fall Monday–Friday on or before your pickup day, your service will be delayed by one day. If the holiday is on a weekend, there will be no disruption in service.

- Memorial Day
- ▶ Independence Day
- Labor Day
- Thanksgiving
- Christmas
- New Year's Day

Inclement weather (rain, snow and ice) can cause difficulties for our drivers and result in

delays in service. If your carts are not emptied on your regular service day, please leave them out for service the next day. Weather delays are posted on the Papillion Sanitation website (papillion-sanitation.com), where you can also sign up to receive emails regarding service updates.

### **Moving**

If you're moving out of your current residence, please contact Papillion Sanitation prior to your move to stop your service.

Your carts should be left at the residence for pick up by Papillion Sanitation.

# **Trash**

Household trash should be bagged and placed in your blue cart.

All trash MUST be in your cart. The collection trucks can only handle items



placed in your trash cart. If you have additional items that don't fit in your trash cart, contact Papillion Sanitation at 402-346-7800.

Carts should be placed at the curb the night before or by 7:00 a.m. on your service day.

Carts should be placed with the lid opening toward the street. Lids on all carts must be completely closed to prevent items from falling or blowing out of the cart.

Carts should be kept four feet away from any poles and/or mailboxes and spaced two feet away from your other carts.

Please do not place the following items in your trash cart. Please contact Papillion Sanitation for guidance on proper disposal of these contaminants.

- × Paint
- × Solvents

- × Antifreeze
- **X** Tires



\*Please note that motor oil is no longer picked up curbside.



All recyclable materials must be placed in your green cart. Plastic bags cannot be recycled, so do not bag your recyclables. Plastic grocery bags should be recycled at local stores.

You do not need to sort or separate your recycling—all items go in your green cart.



Bottles, cans, jugs and cartons should all be rinsed before placing them in your cart.

Cardboard boxes should be broken down and flattened prior to being placed in your cart.



Glass is not recyclable and does not belong in your green cart. (See papillionsanitation.com/recycling for more information about disposing of glass.)

# The following materials can be recycled:

- ✓ Blueprints
- Catalogs, brochures, magazines and envelopes
- Corrugated cardboard and paper bags
- ✓ File folders
- ✓ Frozen food packages
- ✓ Newspapers and inserts (no plastic bags)
- ✓ Opened mail and cards
- ✓ Paper
- ✓ Paper egg cartons
- ✓ Paper milk or juice cartons
- ✓ Paper ream wrappers
- ✓ Paperback books
- ✓ Paperboard boxes
- ✓ Phone books
- ✓ White and pastel office paper

### **Plastics**

✓ All plastics #1–7 are recyclable. Plastic bottle lids should be left on their bottles.

### Metals

- ✓ Cans
- Empty aerosol cans
- ✓ Loose metal jar lids
- Pie plates and other formed aluminum containers
- ✓ Steel bottle caps



# The following items are **NOT** recyclable. Do not place these items in your green cart.

- X Aluminum foil
- × Fireworks
- **X** Glass
- × Hazardous or biohazardous waste
- X Mirrors, light bulbs, ceramics and Pyrex
- × Needles and syringes
- Plastic bags and tops, microwave trays and six-pack holders
- ★ Plastics other than #1–7
- X Scrap metal
- X Soiled paper (such as empty pizza boxes)
- X Stickers and address label sheets
- X Styrofoam or other takeout paper containers
- X Tissues, paper towels and napkins
- × Waxed paper and waxed cardboard
- × Window glass
- × Clothes
- × Diapers

You will also receive one roll of Hefty®
EnergyBags™ with your recycling cart. Nonrecyclable plastics can be placed in these bags,
as their contents are diverted from the normal
recycling stream and converted to energy.

To use your Hefty® EnergyBags™, place acceptable items in the bag, tie it shut and place the bag in your green recycling cart.

# The following items can be placed in the Hefty® EnergyBag™:

- Candy wrappers
- Pet food bags
- ✓ Plastic utensils
- ✓ Pudding cups
- ✓ Snack bags
- ✓ Straws
- ✓ Styrofoam

Additional rolls of Hefty Energy Bags can be purchased from Papillion Sanitation or at local grocery stores. For more information visit

www.hefty.com/hefty-energybag-program.



# **Yard Waste**

Compostable yard waste goes in your **brown cart**. Yard waste season runs **April 1–November 30**. From December 1–March 31, this cart can be used for landfilled trash.





Yard waste includes leaves, lawn clippings, prunings, weeds and dead plant matter that fits within your cart. There is no limit to yard waste curbside collection during yard waste season. All vard waste that doesn't fit in your cart must be bagged in compostable brown paper biobags and set next to your cart. The vard waste truck is unable to pick up the paper bags unless it is accompanied by the yard waste cart. Bags may not weigh more than 40 pounds.

Branches over 1 inch in diameter are considered landfilled trash as they cannot be composted. They must fit in your trash cart with the lid closed if you are sending them to the landfill.

The best option is utilizing the City of Bellevue's **FREE TREE DUMP** located at the gated entrance just north of 8902 Cedar Island Road, intersecting at Rose Lane, in Bellevue. The **FREE TREE DUMP** is open the last Saturday of every month from 8:00 a.m. to 12:00 p.m. Limbs and branches collected here are mulched for reuse at public parks and schools.



# **Bulky Items, Excess Trash & Oversized Items**

If you have items that won't fit in your cart, please contact Papillion Sanitation at 402-346-7800. Two free bulk curbside pick ups (of items not exceeding 60 pounds and 4 feet x 2 feet) are allowed per year. These should be scheduled with Papillion Sanitation, otherwise the items will not be picked up.

If you have excess bagged trash that won't fit in your cart, you can:

- Hold it until the following week;
   OR
- Use one of your two free bulk curbside pick ups;OR
- Pay a nominal fee to have the extra bags picked up.

If you are not holding your excess trash until the following week, you must contact Papillion Sanitation to arrange for pick up, or bags that are not placed in your trash will not be picked up.

For oversized items exceeding 60 pounds or larger than 4 feet x 2 feet (such as couches and mattresses), a large item curbside pick up may be scheduled year-round with Papillion Sanitation for a fee. The City will hold two annual clean up days where these items may be taken for disposal at no additional fee.

