



March 2024 Edition

Bellevue Nebraska Solid Waste Program

Recycling, Landfill Trash, and Yard Waste Information for the Citizens of Bellevue, Nebraska

SAVE THE DATE: SPRING CLEAN UP IS MAY 11, 2024

Service FAQs

Here are answers to some of our your most frequently asked questions:

- Your blue cart is for landfill trash, green is for recyclables, and brown is for yard waste. (The brown cart may be used for landfill trash from Dec 1—April 1.)
- Bellevue residents are allowed two free bulk curbside pick ups per year. These free pick ups are limited to items not exceeding 60 pounds and 4 ft x 2 feet. These must be scheduled with Papillion Sanitation. Pick up of larger items (such as couches or mattresses), may be scheduled for a fee.
- Recycling includes cans, paper and plastics as shown on the lid of your cart. It does not include glass, shoes, clothes, animal feces or diapers. Use the Waste Wizard on the WasteConnect app or on our website to search individual items. And if in doubt, place it in your blue cart.
- Certain times of the year volume is high so it takes longer for our drivers to finish their routes. We don't quit at 5 pm.
- Just because your lid is not flipped on your cart does not mean we missed you. Sometimes when the truck sets down the cart, the lid closes.

In the case of delays, we notify customers via the WasteConnect app, our website, Facebook page, and email. If you do not have an email on file with us, fill out the form on our website to stay informed.

Survey Results

The results are in for the 2023 City of Bellevue Solid Waste Disposal customer satisfaction survey. The survey was open from October 24, 2023 until November 17, 2023. An email notification, which included a link to the survey, was sent to the 8,088 customers who have an email on file with us. Postcards were sent to all customers. A total of 2,061 responses were collected. Highlights include:

- 95% of respondents recycle, and 71% recycle more than they did prior to the new program.
- 97% say they are very satisfied or somewhat satisfied with their curbside service.
- 98% of respondents say they are very satisfied or somewhat satisfied with customer service and communication from Papillion Sanitation.

If you missed the survey, your comments are always welcome. We also encourage Bellevue residents to download the WasteConnect app and go to our website to sign up for email reminders. Thank you to all who participated in the survey!

Yard Waste Season Begins April 1

During yard waste season, brown yard waste carts may be used for yard waste only. Residents may also set out an unlimited number of brown bio bags of yard waste as long as the brown cart is also at the curb. Please do not place other items in your brown cart prior to November 30, as contents of your brown cart and brown bio bags are used for compost.

Cart Placement

Help us serve you better by following proper cart placement guidelines:

- Place your cart at the curb the night before or by 7:00 am on your service day. Routes sometimes change, so your pick up time may vary from week to week.
- Carts should be placed with the lid opening toward the street. Lids on all carts must be completely closed to prevent items from falling or blowing out.
- Carts should be kept four feet away from any poles and/or mailboxes and spaced two feet away from your other carts.



Contact Us - New Location

WE HAVE MOVED! Our new address is 13508 Fort Crook Road South, Bellevue, NE 68123. The new location is not open to the public yet, but our customer service team is ready to assist you M - F 8:00 to 5:00 at 402-346-7800 or OLP3050@WasteConnections.com. You may also contact us through the website YourCartPlaysAPart.com, or the WasteConnect app.